

# **DEVON HORSE SHOW & COUNTRY FAIR**

## **BOX HOLDER POLICY**

**Renewals:** Invoices will be mailed each year to all current and eligible box holders by March 1<sup>st</sup>. The payment due date will be stated on the invoice. Box holder accounts that are unpaid after the due date will be contacted first but then subject to cancellation.

**Third Party Checks:** We regret that we are unable to accept third party checks.

**Box Seat Relocation:** Box Holders who pay the full amount of their invoice by the due date and advise the horse show of their desire to move are eligible for seat relocation. Please be patient, however, as our renewal rate is high and movement will be very gradual.

**Transfers:** Our policy allows the transfer of boxes from the Primary Box Holder to immediate family members only (parent, spouse, child, or sibling). Boxes cannot be transferred between businesses, from a business to an individual, or between non-family members. Our policy has been designed to facilitate the function of our wait list and to reward our loyal box holders by allowing them the opportunity to relocate their seats.

If you currently box-share with individuals not in your immediate family (who eventually would like their own boxes), please advise them to add their names to the box wait list. Request letters should be mailed to Devon Horse Show & Country Fair, Inc., Box 742, Devon, PA 19333.

**Devon Week Absence:** We understand that in rare instances box holders may be away during Devon week. In those unusual years, we will be happy to sell your box utilizing our Box Wait List. Please notify us by March 31<sup>st</sup>. Multiple year requests can not be accommodated.

**Resale of Tickets:** Our policy strictly prohibits the resale or attempted resale of any ticket in or on the Devon Horse Show & Country Fair grounds. In addition, the use of public advertising - including but not limited to tack shop bulletin boards, eBay and Craig's List - to resell tickets is not permitted. Either action will result in the immediate cancellation of the primary box holder's account.

**Unused Ticket Donation Program:** If you are unable to attend a performance, box holders are invited to donate their tickets to Devon. Tickets should be turned in to the ticket office at least 48 hours prior to the date of the performance.